EXPRESSION OF INTEREST

PROVISION OF THE FOLLOWING SERVICES FOR AND ON BEHALF ALLIANCE GENERAL INSURANCE COMPANY Ltd.

- 1 Tracing Services (Tracing Agents)
- Salvage Contractor (Grey Imports and Local Vehicles)
- **3** Legal Services for Third Party Recoveries

Alliance General Insurance Company hereinafter referred to as AGI invites expressions from experienced service providers in the following categories:

1. Tracing Agent or Company

The appointed tracing agent will be required to trace AGI's debtors/ third parties who have been involved in accidents with AGI's clients.

The Agent must provide proof of current and existing physical address, employment details and telephone details of such debtors to AGI and must also determine value of assets possible to attach.

Trace and report on movable and immovable property for third party.

2. Salvage Contractor (For either grey imports and or local vehicles)

The appointed contractor will be responsible for the towing and storage of salvages.

Proof of site must be included in the interest.

Operational jurisdiction or territories they will be able to operate in.

3. Legal Services for Third-party Claims/ Recoveries

A professional legal house with experience in third party recoveries and will be responsible for instituting proceedings on behalf of Alliance to recover costs incurred as a result of negligence of third party's.

Kindly submit your Expressions on or before 19 December 2022 12:00 noon Alliance House Maseru which should be clearly marked and labelled accordingly. For inquiries please contact Claims Department on 222 15 600.

The expressions must contain the following information with supportive documents

- Identification of the representative
- Full names of the bidder and or their representative,

Company Documents

- Company Registration Number,
- Valid and relevant Traders Licence,
- Tax/ VAT reference or Registration Number including a copy of Tax certificate,
- Names of all directors/ trustees/ shareholders/ members

- Identity Number,
- Position occupied in the Company (Director, Trustee or Shareholder)
- At least two referees with full contact details from current or previous clients,
- Proposed fee structure and possible turnaround times (SLA).

